

CENTENNIAL COLLEGE RESIDENCE APPEAL REQUEST FORM

This form is to be completed by Resident's who have already completed the decision review stage of the appeal process, and who still feels like the decision was unfair, and who wishes to appeal that decision formally.

Name: _____	Today's Date: _____
Room # _____	Date on the Decision Letter: _____
e-mail: _____	Phone Number: _____

Important Policy and Procedure Notes

1. Please read the Residence Community Living Standards for complete information about offenses, sanctions, and judicial processes. Summary information about the appeal process and related timelines is provided on the back of this form.
2. This form must be submitted to the decision-maker or the General Manager within **72 hours** of receiving the original decision letter.
3. Resident's requesting an appeal must clearly demonstrate that they have grounds for an appeal, which includes providing evidence supporting one of the following items:
 - a) **Bias:** Reasonable apprehension of bias of the decision-maker who imposed the Sanction(s).
 - b) **Procedural Fairness:** Failure by the decision-maker to comply with the Principles of Natural Justice and Procedural Fairness, which may have affected the decision.
 - c) **New information:** New evidence which could not have been available to the decision-maker when making the decision.

Details of the Appeal Request

All appeals (except evictions) must go through the informal appeal process prior to submitting a formal appeal.

What Level of Offense are you appealing: 1) 2) 3) Eviction

Who was the Decision-Maker and Informal Appeal Route: _____

Which grounds are you citing in your appeal: A-Bias B-Procedural C-New Information

Please attach to this form a typed explanation of your appeal, including why the informal appeal process did not have a satisfactory outcome, and the evidence supporting the grounds for your appeal. Your argument needs to clearly illustrate your grounds for an appeal. You should provide all information necessary for the individual/committee to evaluate your appeal. If you have witnesses that can provide evidence, please include their names, room numbers, and contact information. You will receive a written response to your appeal request within 72 hours.

By signing below, I agree to the following:

- 1) I have read and understand the Residence Community Living Standards, the Appeals Process, and the requirements of my appeal letter described above,
- 2) I understand I may speak with the Student Relations Office for assistance with my appeal letter. The Student Relations Office can be reached at (416) 289-5000, ext. 2499,
- 3) I have attached my written explanation for my appeal.

Resident Signature: _____

If you have any questions about the Appeal Procedures please contact a member of the Residence Life Staff or the General Manager.

APPEAL PROCEDURES

1. The Principles of Natural Justice and Procedural Fairness must prevail in Appeal Procedures to ensure compliance with the principle that justice must not only be done, but be seen to be done.
2. Any resident found in violation of the Residence Community Living Standards is entitled to submit an appeal.
3. A Resident has 72 hours from the date they receive their decision letter to start the appeal process. Depending on the original decision rendered, the appeal process proceeds in one of three ways (see Appeal Process Chart):
4. **If the Decision Letter is from the RLC (or designate) for Level 1 & 2 Offences:**
 - a. The first stage is the informal appeal, where the resident contacts the decision-maker in writing to appeal the decision. The resident may present new information and/or alternate sanctions for the decision-maker to consider. The decision-maker may alter the decision and/or sanctions.
 - b. If the resident determines outcomes of the informal appeal are not satisfactory and they have grounds for a formal appeal they may complete the formal appeal request form and submit it to the Residence Office.
 - c. The resident requesting a formal appeal must demonstrate in their appeal request that they have grounds for a formal appeal, which includes providing evidence of one of the following items:
 - i. Bias: Alleged and reasonable apprehension of bias of the decision-maker who imposed the Sanction(s).
 - ii. Procedural Fairness: Alleged substantive failure by the decision-maker to comply with the Principles of Natural Justice and Procedural Fairness, which may have affected the decision.
 - iii. New information: Substantive new evidence which could not have been available to the decision-maker when making the decision.
 - d. Upon receipt of the formal appeal, the General Manager (or designate) will render a decision within five (5) business days on whether to: (a) deny the appeal; or (b) grant a meeting. If the General Manager decides to grant a meeting, it will be held within ten (10) business days of the decision. After the meeting has been concluded, the student will be notified of the decision within five (5) business days.
 - e. The General Manager considering the formal appeal may, after reviewing the case:
 - i. uphold the findings and/or sanctions;
 - ii. reverse the findings;
 - iii. reverse or modify the sanctions;
 - iv. determine that there was a procedural error and ask the original decision-maker to rehear the case.
 - f. During a formal appeal, all sanctions (minus financial sanctions) remain valid until they are reversed or modified by the individual or committee hearing the appeal. All decisions made in a formal appeal are final and are not subject to further appeals.
5. **If the Decision Letter is from the GM (or designate) for Level 3 Offences:**
 - a. The first stage is the informal appeal, where the resident contacts the decision-maker in writing to appeal the decision. The resident may present new information and/or alternate sanctions for the decision-maker to consider. The decision-maker may alter the decision and/or sanctions.
 - b. If the resident determines outcomes of the informal appeal are not satisfactory and they have grounds for a formal appeal they may complete the formal appeal request form and submit it to the Residence Office. This letter will be forwarded to the **Coordinator, Investigations & Training at Centennial College**.
 - c. The resident requesting a formal appeal must demonstrate in their appeal request that they have grounds for a formal appeal, which includes providing evidence of one of the following items:
 - i. Bias: Alleged and reasonable apprehension of bias of the decision-maker who imposed the Sanction(s).
 - ii. Procedural Fairness: Alleged substantive failure by the decision-maker to comply with the Principles of Natural Justice and Procedural Fairness, which may have affected the decision.
 - iii. New information: Substantive new evidence which could not have been available to the decision-maker when making the decision.
 - d. Upon receipt of the formal appeal, the Coordinator of Investigations & Training (or designate) will render a decision within five (5) business days on whether to: (a) deny the appeal; or (b) grant a meeting. If the Coordinator of Investigations & Training decides to grant a meeting, it will be held within ten (10) business days of the decision. After the meeting has been concluded, the student will be notified of the decision within five (5) business days.
 - e. The Coordinator of Investigations and Training considering the formal appeal may, after reviewing the case:
 - i. uphold the findings and/or sanctions;
 - ii. reverse the findings;
 - iii. reverse or modify the sanctions;
 - iv. determine that there was a procedural error and ask the original decision-maker to rehear the case.
 - f. During a formal appeal, all sanctions (minus financial sanctions) remain valid until they are reversed or modified by the individual or committee hearing the appeal. All decisions made in a formal appeal are final and are not subject to further appeals.
6. **If the Decision Letter is from the GM for Eviction:**
 - a. In the event of an eviction, there is no informal appeal. If the resident has grounds for an appeal, the resident may complete the formal appeal request form and submit it to the Dean of Students c/o the Student Relations Office. The Student Relations Office can be reached at (416) 289-5000, ext. 2499
 - b. The resident requesting a formal appeal must demonstrate in their appeal request that they have grounds for a formal appeal, which includes providing evidence of one of the following items:
 - i. Bias: Alleged and reasonable apprehension of bias of the decision-maker who imposed the Sanction(s).
 - ii. Procedural Fairness: Alleged substantive failure by the decision-maker to comply with the Principles of Natural Justice and Procedural Fairness, which may have affected the decision.
 - iii. New information: Substantive new evidence which could not have been available to the decision-maker when making the decision.
 - c. Upon receipt of the formal appeal, the Dean of Students (or designate) will render a decision within five (5) business days on whether to: (a) deny the appeal; or (b) grant a hearing. If the Dean of Students (or designate) decides to grant a hearing, a hearing will be held within ten (10) business days of the decision. The Dean of Students (or designate) will set-up the Eviction Appeal Committee, which is comprised of a Student, the Director of Residence Life from Campus Living Centres (or designate), and the Dean of Students (or designate). Residents appealing an Eviction will be provided with additional information about Appeal Meeting procedures. After the hearing has been concluded, the student will be notified of the appeal committee's decision within five (5) business days.
 - d. The Eviction Appeal Committee considering the formal appeal may, after reviewing the case:
 - i. uphold the findings and/or sanctions;
 - ii. reverse the findings;
 - iii. reverse or modify the sanctions;
 - iv. determine that there was a procedural error and ask the original decision-maker to rehear the case.
 - e. During a formal appeal, all sanctions (minus financial sanctions) remain valid until they are reversed or modified by the individual or committee hearing the appeal. This also includes evictions (residents are required to leave residence while appeal procedures are in place unless special requests have been approved by the General Manager and Dean of Students and/or Head of Security).
 - f. All decisions made in a formal appeal are final and are not subject to further appeals.